

Quality Policy Statement:

Aquamain (UK) Ltd supply high quality water services to a wide range of clients.

We are committed to:

- Managing our workforce, equipment and processes to provide the highest quality water maintenance, and water installation services.
- Operating an effective quality management system, meeting the ISO9001:2008 standard and Water Industry Registration Scheme (WIRS) standard, to enable us to provide the highest quality service to our customers.
- Satisfying all appropriate legal and regulatory requirements.

Our quality management systems ensure that:

- Business goals are set based on our customer and other stakeholder requirements. These goals are communicated through the organisation and are reviewed regularly to ensure continuous progress is made.
- Feedback from customers, suppliers, employees and the local community is analysed using objective data to identify potential improvements. Root causes for any areas of under performance are identified and the required actions are implemented to prevent future recurrence.
- Processes and procedures are reviewed and continuously improved to ensure efficiency and quality in all areas.
- The management system is maintained by regular internal audits, regular management meetings and a full management review (at least annually).
- All management system documents are controlled to ensure latest versions are identified, approved and used and records are maintained to ensure protection and easy retrieval of information as required.

The Directors takes full responsibility for this policy, for ensuring that it is implemented and adequate resources are provided.

Signed: 

Gary McConnell
Director

Signed: 

Suzanne McConnell
Director